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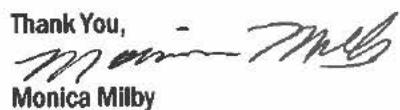
PUBLIC SERVICE
COMMISSION

Public Service Commission
P.O. Box 615
Frankfort, Kentucky 40602

Ref: Bluegrass Water Utility Operating Company

We received the attached letter from Bluegrass water. We own property located at 363 Windsong Circle. Our original water bill was \$25.00 a month, then jumped to \$77.63, now going to \$106.12. This is just unimaginable. Every where else the water bills are normally based on Usage. This area is not a rich area, these people live paycheck to paycheck. And to keep raising these fees are crazy. The water is weekly on a boil water advisory. We recently got a notice saying the water could contain LEAD. How much are we suppose to keep paying! If you would visit the area you would see what I'm saying. When you're there you see people running around with water tanks on the back of their vehicles because they can't afford the water bill so they have to haul water in. This should not be happening! We are so worried about fiber optic internet, but why not give people water at a price they can afford. Please look into this and not allow this to Utility company to keep raising their prices so high that people are having to choose to haul their water in! And I know what you're going to say dig a well. I can tell you that digging a well in the area is \$30,000.00 How many of these people can afford that! Please investigate this more and not allow this to keep happening.

Thank You,



Monica Milby



12/11/2025

Dear Customer:

We are writing to update you on the water services that serve your community.

Since purchasing the water system that serves you, Bluegrass Water Utility Operating Company, LLC (Bluegrass Water) has invested nearly \$18.6 million in Kentucky communities to ensure that you, your families and your neighbors have access to clean, safe and reliable water resources. The infrastructure upgrades to the water system serving you may include installation of remote monitoring equipment to assure facilities are closely tracked and working properly at all times; water plant improvements to ensure proper treatment including adding a new chlorine pump and containment unit, repainting the hydropneumatic tank, replacing the well pump and wiring, and implementing electrical upgrades. As a result of these efforts and additional improvements planned, Bluegrass Water expects to submit a request on December 11, 2025 to the Kentucky Public Service Commission (PSC) for a general adjustment of rates charged for service in order to increase annual water operating revenues by \$89,467.16.

Please take notice of the following information about the proposed rate adjustment that is presented below:

The rates contained in this notice are the rates proposed by Bluegrass Water, but the PSC, the state agency that regulates all utility services in Kentucky, may order rates to be charged that differ from the proposed rates found in this notice. The Company has proposed raising residential rates from the present rate of \$77.63 to the proposed rate of \$106.12, which represents an increase of \$28.49 or 36.7%. The date the proposed rates are expected to be filed with the PSC is 12/11/2025; the proposed effective date of the rates is for service rendered on and after 1/31/2026. As there are only flat rates included in the existing tariff or which affect existing customers, the average customer usage is unknown and the effect the proposed rate will have on the average bill for each customer is an increase of \$28.49 or 36.7%.

You may examine Bluegrass Water's application at the offices of Dinsmore & Shohl LLP, 101 South Fifth St., Suite 2500, Louisville, KY 40202. If you would like to make prior arrangements to view the application at Dinsmore & Shohl LLP, please contact (866) 752 – 8982 or support@bluegrasswateruoc.com. Bluegrass Water's application may also be examined at the PSC's offices located at 211 Sower Boulevard, Frankfort, Kentucky, Monday through Friday, 8:00 a.m. to 4:30 p.m., or through the commission's Web site at <http://psc.ky.gov>. Comments regarding the application may be submitted to the PSC through its Web site or by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

You may submit a timely written request for intervention to the PSC, establishing the grounds for the request including your status and interest in the proceeding, by mail to:

Public Service Commission, Post Office Box 615, Frankfort, Kentucky 40602.

If the PSC does not receive a written request for intervention within thirty (30) days of the mailing of this notice, the PSC may take final action on the application.

Josiah Cox
President
Bluegrass Water Utility Operating Company, LLC